

Visitor Rules of ZOO Wrocław LLC (hereinafter ZOO Wrocław or zoo)

I. General Provisions

1. These regulations are publicly available at the entrance to the zoo and on its official website.
2. Entry is permitted only to individuals holding a valid admission ticket or annual pass.
3. Purchased admission tickets must be retained at all times and shown upon request
4. Children under the age of 10 years must be accompanied by an adult
5. Visitors are obliged to comply with the applicable law, these Rules, signs and information boards located in the zoo, as well as instructions from the staff of ZOO Wrocław
6. ZOO Wrocław is not responsible for accidents and damages resulting from non-compliance with the Visitor Rules
7. Visitors are financially responsible for any damage or loss they cause. Parents / legal guardians are liable for all damages and losses caused by their minor children
8. Persons who do not comply with the regulations may be removed from the zoo premises
9. Zoo staff may request assistance from municipal guards or the police in enforcing the regulations

II. Strictly Prohibited on ZOO Wrocław grounds

1. Enter or stay in the zoo beyond opening hours
2. Bringing in any type of motor vehicle without permission
3. Entering with or using bicycles, rollerblades, scooters, skateboards, or similar equipment
4. Bringing animals, except certified assistance dogs as defined by law.
5. Bringing balloons, balls, kites, or similar objects
6. Entering under the influence of alcohol or other intoxicants
7. Consuming alcohol outside designated areas (e.g. zoo restaurants)
8. Smoking (including electronic cigarettes) outside designated smoking zones
9. Leaving designated visitor paths
10. Entering animal enclosures or non-public areas
11. Touching electric fences

12. Climbing over fences or barriers, feeding animals, or extending body parts or objects into enclosures
13. Standing or placing children on protective barriers
14. Tapping on glass at exhibits
15. Climbing on architectural elements, decorations, or trees
16. Harassing, feeding, or disturbing animals
17. Littering or generating excessive noise
18. Using flash photography
19. Using lasers, drones, or remote-controlled toys
20. Damaging greenery, infrastructure, or installations
21. Entering or swimming in ponds, fountains, or other water features

III. Additional Restrictions

It is forbidden to:

1. Conduct trade, marketing, or to offer services without ZOO Wrocław authorization
2. Organize events without written permission from the zoo
3. Film or photograph for commercial purposes without approval
4. Use ZOO Wrocław photos or videos for commercial purposes without consent
5. Bring in fireworks, firearms, or ammunition

IV. Other Provisions

1. The current price list for admission tickets and annual passes is available at ticket counters and on the ZOO Wrocław's website www.zoo.wroclaw.pl.
2. The zoo's opening hours are displayed on-site and published online.