

## **Visitor Rules of ZOO Wrocław LLC (hereinafter ZOO Wrocław or ZOO)**

1. Visitors are obliged to comply with the applicable law, these Rules, signs and information boards located in the zoo, as well as instructions from the staff of ZOO Wrocław.
2. Purchased admission tickets must be retained at all times and must be available for inspection.
3. Visitors under the age of 10 years must be accompanied by an adult chaperone.
4. ZOO Wrocław Sp. z o.o. is not responsible for accidents and damages resulting from non-compliance with the Visitor Rules.
5. Visitors are liable for all damages and losses they caused. Parents / legal guardians are liable for all damages and losses caused by their minor children.
6. Visitors should strictly observe the instructions displayed on the information boards and warning signs in the Zoo Wrocław.

**To ensure the safety of the visitors and health and wellbeing of the animals it is strictly prohibited to:**

1. Bring in animals, excluding assistance dogs in accordance with art. 2 pt.11 of the act of 27 August 1997 on the vocational and social rehabilitation and employment of persons with disabilities (Dz.U. z 2023r., poz. 100 ze zm.).
2. Enter the zoo's premises under the influence of alcohol, drugs or any other intoxicating substances.
3. Feed and disturb the animals.
4. Bring in balloons.
5. Make loud noises and use loud devices.
6. Throw any objects in animal exhibits (i.e. cages, enclosures, pools, tanks etc.).
7. Litter and destroy the greenery.
8. Bathe/swim in water tanks, pools etc.
9. Sell any items or distribute flyers without prior written authorization of Zoo Wrocław LLC.
10. Take photographs or record videos for commercial purposes or to perform any services without prior written authorization of Zoo Wrocław LLC.
11. Use camera flash.
12. Bring in pyrotechnic materials i.e. fireworks, firecrackers, rockets.
13. Bring in weapons and ammunition, including firearms and gas pistols.
14. Smoke/vape cigarettes, electronic cigarettes and heated tobacco products beyond designated places.
15. Bring in alcoholic beverages and to drink alcohol outside the locations licensed to sell alcohol.
16. Bring in or ride bicycles, roller skates, scooters, roller blades, etc. These items must be left outside the Zoo in designated places. Zoo Wrocław is not responsible for these items.
17. Drive a motor vehicle onto the zoo's premises without appropriate authorization.
18. Scale fences, cross or reach past exhibit barriers or to put any body parts through them.
19. To enter the non-public (staff-only) facilities and areas.
20. To touch electric fences.
21. Sit on gates and fences and to place children on them.
22. Enter or stay in the Zoo beyond opening hours.